## Physiotherapist

Central to the Horner Pet Rehab and Wellness Centre (PRWC) is the provision of physiotherapy and treadmill-hydrotherapy. The care given will be of a high level and central to the core values of the PRW Centre. A high level of autonomy will be central to this role and the physiotherapist will be expected to build their own client list. In addition to primary physiotherapy services, the physio will help develop protocols to help grow the collaboration between the Veterinary Surgery and the PRWC.

**Remuneration**

Basic Pay – £37,698.00 – £39,443.00 p.a. Full time (40-hour week)

Holidays – 5 weeks including Bank Holidays (Total 200 hours)

**Other Benefits**

Salary Sacrifice Scheme

Company Pension contribution

Health Shield Benefit

**The Business**

The Horner Pet Rehab and Wellness Centre is an expansion of James Horner Vets. Started in 2021, James Horner Vets is an independent, close-knit start-up Veterinary Surgery focused on providing collaborative care between the owners and team. The company vision is to support and create a community of well-informed pet owners in the surrounding area. Building upon this relationship ideal is growing the ability to support a wider aspect of patient wellbeing, both Wellness and Recovery. Initially adding physiotherapy and hydrotherapy to enhance the full recovery of a patient following surgery, the longer-term vision is to offer multiple complimentary therapies from the centre and grow a holistic patient care facility.

The PRWC will act as a semi-autonomous unit with independent decision making and working from a separate, but linked building.

The core values are carried form the original start-up and are to remain professional, compassionate, and committed in all that we do. Underpinning this is a cultural foundation of being Goal Driven, Success Orientated, Team Led, Continuous Improvement and Making a Rewarding Environment to work in.

**Description**

The role is primarily clinical in responsibilities. Adopting our cultural pillars for personal and business growth by the physiotherapist will be important. The pillars are: Goal Driven, Success orientated, Team focused Led, Continually Improving, and seeking to make the business a Rewarding centre to work in.

Clinically, the role will focus on providing physio and hydrotherapy services. The centre will provide support to independent individuals, follow-on care from the Veterinary Surgery, whilst also accepting referrals from other practices.

### Duties include, but not limited to:

* Physiotherapy Consultations and service
* Ensuring excellent client communication
* Responsible for all patient care
* Billing and invoicing clients following services
* Providing accurate estimates prior to interventions
* Following and advocating company protocols and processes
* Promoting Healthcare plans
* Committing to targets and goals set by Horner PRWC management
* Advancing personal skills to the benefit of themselves and the business
* Actively promoting the culture and values of the business
* Attending management and leadership training as required
* Maintaining suitable accreditation
* Contribute to clinical excellence discussions and development for the clinical team in both the veterinary surgery and PRWC.
* Coaching team members to maximise their clinical growth and development
* Developing training materials to support the development of a client-community
* Monitoring complications and other client concerns
* Responding to client concerns, objections, or complaints
* Supporting Client Account Manager team in their daily duties
* Supporting the whole team in their daily duties
* Attending and contributing to team meetings
* Contributing to practice management meetings both content and agenda items
* Generation of ideas to offer the best care
* Market and competitor research where required
* Support of the business owner and associates in data collection where required
* Maintain relevant and up to date CPD
* Client account manager training where applicable
* Set personal and financial goals to contribute to business success
* Attend regular coaching sessions
* Attend practice promotional events